

# Part 573 Safety Recall Report

# 21V-596

**Manufacturer Name :** Mitsubishi Motors North America, Inc.**Submission Date :** AUG 23, 2021**NHTSA Recall No. :** 21V-596**Manufacturer Recall No. :** SR-21-007**Manufacturer Information :****Population :**

Manufacturer Name : Mitsubishi Motors North America, Inc.

Number of potentially involved : 3,735

Address : 4031 Aspen Grove Dr. Suite 650

Estimated percentage with defect : 2 %

Franklin TN 37067

Company phone : 1-888-648-7820

**Vehicle Information :**

Vehicle 1 : 2022-2022 Mitsubishi Outlander

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

**Descriptive Information :** Only vehicles equipped with the suspected seat belt assemblies manufactured by the supplier between December 2020 and January 2021.

Production Dates : FEB 20, 2021 - APR 13, 2021

VIN Range 1 : Begin : JA4J4VA80NZ006243 End : JA4J4UA83NZ010426  Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** The ALR (Automatic Locking Retractor) function of the subject seat belt assemblies may deactivate before the webbing is fully retracted due to dimensionally out of tolerance ALR levers. This condition, if it exists, does not comply with FMVSS 208 and increases risk of serious injury or death.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

**Description of the Safety Risk :** If the ALR function deactivates while an affected seat belt is used to secure a child restraint seat, the child restraint seat may not be tightly secured, which increases risk of serious injury or death.

**Description of the Cause :** According to Autoliv, the subcomponent supplier of the ALR levers used in the subject seat belt assemblies produced dimensionally out of tolerance parts that may cause the ALR to deactivate before the seat belt webbing is fully retracted.

**Identification of Any Warning that can Occur :** None

**Involved Components :**

Component Name 1 : S/BELT ASSY, OTR RH (FR)

Component Description : NR

Component Part Number : 7000F772XA

Component Name 2 : S/BELT ASSY, OTR LH (RR)

Component Description : NR

Component Part Number : 7000F801XA

Component Name 3 : S/BELT ASSY, OTR RH (RR)

Component Description : NR

Component Part Number : 7000F802XA

## Supplier Identification :

### Component Manufacturer

Name : Autoliv Inc.

Address : 7 KLARABERGSVIADUKTEN

70, WORLDTRADE CTR STOCKHOLM Foreign States 111 64

Country : Sweden

## Chronology :

On June 09, 2021, Mitsubishi Motors Corporation (MMC) received an explanation about this issue from Autoliv Japan. MMC began investigating this issue.

On July 26, 2021, MMC determined that a field action was necessary in the US, and advised Mitsubishi Motors North America, Inc. (MMNA) to conduct a non-compliance recall. MMNA is not aware of any claims or injuries related to this condition.

**Description of Remedy :**

Description of Remedy Program : Owners of all potentially affected vehicles will be notified and encouraged to bring in their vehicle for inspection. The right front seat belt assembly and both the right and left second row seat belt assemblies will be inspected. If a seat belt assembly manufactured with a dimensionally out of tolerance ALR lever is found, it will be replaced with a new seat belt assembly. Owners seeking reimbursement for any expenses associated with this recall will be directed in the notification letter to contact the Mitsubishi Customer Relations Department for instructions on how to apply for a refund.

How Remedy Component Differs from Recalled Component : The recalled components are as follows. The part number has not been changed between the remedy and the recalled components.

- 7000F772XA S/BELT ASSY, OTR RH (FR)
- 7000F801XA S/BELT ASSY, OTR LH (RR)
- 7000F802XA S/BELT ASSY, OTR RH (RR)

Identify How/When Recall Condition was Corrected in Production : The supplier started using the ALR lever not dimensionally out of tolerance in production from January 2021.

**Recall Schedule :**

Description of Recall Schedule : MMNA is working internally to determine the dealer and customer notification date and will update accordingly.

Planned Dealer Notification Date : SEP 07, 2021 - SEP 07, 2021

Planned Owner Notification Date : SEP 28, 2021 - SEP 28, 2021

\* NR - Not Reported