

Part 573 Safety Recall Report

21V-821

Manufacturer Name : Mitsubishi Motors North America, Inc.**Submission Date :** OCT 18, 2021**NHTSA Recall No. :** 21V-821**Manufacturer Recall No. :** SR-21-009**Manufacturer Information :****Population :**

Manufacturer Name : Mitsubishi Motors North America, Inc.

Number of potentially involved : 1

Address : 4031 Aspen Grove Dr. Suite 650
Franklin TN 37067

Estimated percentage with defect : 100 %

Company phone : 1-888-648-7820

Vehicle Information :

Vehicle 1 : 2022-2022 Mitsubishi Outlander

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Only one vehicle with a suspect center pillar reinforcement was sold in the US market.

Production Dates : JUL 22, 2021 - JUL 22, 2021

VIN Range 1 : Begin : JA4J4UA82NZ028108 End : JA4J4UA82NZ028108 ☐ Not sequential**Description of Defect :**

Description of the Defect : Due to a software programming oversight involving a supplier welding robot, some of the center pillar reinforcement spot welds were potentially made according to Australian vehicle specifications. As a result, the center pillar may not have the specified structure strength to comply with FMVSS 210, 214, and 216a.

FMVSS 1 : 214 - Side impact protection

FMVSS 2 : 210 - Seat belt assembly anchorages

Description of the Safety Risk : If the vehicle is involved in a collision, vehicle occupants could potentially be at increased risk of injury.

Description of the Cause : A software programming oversight involving a supplier welding robot potentially resulted in some of the center pillar reinforcement spot welds being made to Australian specifications.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : ASTEER Co.,Ltd.

Address : 1597 Makabe

Okayama Prefectur Soja City Foreign States 719-1134

Country : Japan

Chronology :

September 14, 2021, Mitsubishi Motors Corporation (MMC) was notified by Asteer that some side center pillar reinforcements were partially manufactured to Australian specifications. MMC immediately began inspecting the center pillar reinforcements on all potentially affected vehicles in MMC's possession.

September – October 2021, MMC conducted computer analysis to determine if the partial Australian specification side center pillar reinforcements would still meet FMVSS and the potential other consequences.

October 14, 2021, MMC determined that although initial analysis indicated the affected vehicle would meet FMVSS, out of an abundance of caution, a field action was necessary in the US, and advised Mitsubishi Motors North America, Inc. (MMNA) to conduct a non-compliance recall.

Description of Remedy :

Description of Remedy Program : The owner of the affected vehicle will be notified and the vehicle will be repurchased.

How Remedy Component Differs from Recalled Component : The one affected vehicle will be repurchased from the customer and the customer will be offered a replacement vehicle with a US specification side center pillar reinforcement.

Identify How/When Recall Condition was Corrected in Production : The supplier corrected the software programming oversight of the welding robot on September 12, 2021.

Recall Schedule :

Description of Recall Schedule : MMNA will notify the dealer and customer on 10/19/2021.

Planned Dealer Notification Date : OCT 19, 2021 - OCT 19, 2021

Planned Owner Notification Date : OCT 19, 2021 - OCT 19, 2021

* NR - Not Reported