

*** * ADVANCE TECHNICAL INFORMATION NOTICE * ***

DATE: April 19, 2018
TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, Service Managers, and Parts Managers
RE: Lancer Passenger Side Frontal Air Bag Inflator Safety Recall Campaign
ATIN NO. ATIN-18-SR-005-A

AFFECTED VEHICLES: Certain 2004 - 2006 Lancer vehicles

PURPOSE

A recall campaign will be released today for the passenger side frontal air bag inflator equipped on certain 2004 - 2006 Lancer vehicles that were repaired pursuant to Safety Recall Campaign SR-14-012 and received a replacement passenger side frontal air bag inflator. The replacement air bag inflator may still be susceptible to moisture intrusion which, over time, could cause the inflator to explode in the event of a crash necessitating deployment of the passenger side frontal air bag. The Recall Campaign Bulletin, SR-18-005, outlining the repair procedure will be available today on MEDIC and MDL.

Vehicles equipped with a front passenger Takata air bag inflator containing ammonium nitrate, are at risk of inflator rupture during a collision. An inflator rupture may cause metal fragments to pass through the air bag and into the vehicle interior at high speed, which may result in injury or death to vehicle occupants.

Dealers are requested to replace the passenger side frontal air bag inflator with a new replacement inflator part that has been sourced from a different supplier. **The Part Number for the new replacement air bag inflator is 7030A950.** This is the same new replacement air bag inflator used in SR-17-004.

Notification letters are scheduled to be mailed to approximately 17,000 owners of affected vehicles on April 26, 2018, requesting they contact their local Authorized Mitsubishi Motors dealership to schedule an appointment to have this recall performed. A sample copy of the owner notification letter is included for your reference.

No force allocation of new inflator stock has been planned. However, dealers must review their current inventory and may place additional orders via the MDL to ensure that they have sufficient parts to complete this recall. Please refer to Parts Bulletin AI-LN-01-18 for additional information.

Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them. When checking for applicability of this campaign (C1807A), please check for and complete any other open campaigns. Always obtain the customer's approval before completing a campaign on a customer owned vehicle.

The replaced inflator must be returned to Takata directly. Dealers **must** follow the return shipping procedure outlined in SR-18-005.

Completion of this recall is an extremely important initiative for MMNA. To support completion of this recall, owners will be informed that a rental/loaner vehicle will be available to them during completion of this recall. Please prioritize this repair in your shop scheduling. To minimize inconveniences for your customers, please ensure every eligible customer is provided with a rental car upon request.

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.



IMPORTANT SAFETY RECALL

Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

This notice applies to your vehicle, _____.

Date: April 2018

Dear FIRSTNAME LASTNAME,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Reason for notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that **a defect which relates to motor vehicle safety exists in 2004 - 2006 Lancer vehicles that were repaired pursuant to Safety Recall Campaign SR-14-012 and received a replacement passenger side frontal air bag inflator**. The replacement passenger side frontal air bag inflator may still be susceptible to moisture intrusion which, over time, could cause the inflator to explode in the event of a crash necessitating deployment of the passenger side frontal air bag. **An inflator explosion could result in sharp metal fragments striking the vehicle occupants potentially resulting in serious injury or death.**

What you should do: Please contact your local Authorized Mitsubishi Motors dealer and schedule an appointment to have the passenger side frontal air bag inflator **replaced again, this time with a new air bag inflator manufactured by a different supplier**. When you bring your vehicle in, please show the dealer this letter. If you misplace this letter, the dealer will still make this replacement to your vehicle, **free of charge**.

To reduce the risk of injury, do not allow occupants to sit in the front passenger seat until this replacement is performed.

What your dealer will do: The dealership will replace the passenger side frontal air bag inflator with a new countermeasure air bag manufactured by a different supplier, free of charge.

How long will it take? The time needed for this repair is approximately **2.0 hrs**. The dealer may need your vehicle for a longer period of time, but every effort will be made to minimize your inconvenience, including providing you with a loaner/rental vehicle while the repair is being performed.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time).

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with the passenger side frontal air bag inflator and had it replaced as a result of this specific condition and have paid for the repair, you may send your original repair order or invoice **and** original receipt/proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

C1807A