



# IMPORTANT SAFETY RECALL

Mitsubishi Motors North America, Inc.

6400 Katella Avenue  
Cypress, CA 90630  
Telephone: 714-372-6000  
www.mitsubishicars.com

This notice applies to your vehicle, \_\_\_\_\_.

Date: April 2018

Dear FIRSTNAME LASTNAME,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

**Reason for notice:** Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect which relates to motor vehicle safety exists in certain 2004 - 2006 Lancer vehicles that were sold in Guam. Continued exposure to high levels of humidity may cause the passenger side frontal air bag inflator to explode in the event of a crash necessitating deployment of the passenger side frontal air bag. If you received this letter, this recall applies to your vehicle. In the event you have already responded to Safety Recall Campaign SR-14-012 or SR-17-004 and have had the passenger side frontal air bag inflator in your vehicle replaced, you must again return to your Mitsubishi dealer and have that inflator replaced with a new air bag inflator manufactured by a different supplier. The air bag inflator in your vehicle may still be susceptible to moisture intrusion which, over time, could cause the inflator to explode in the event of a crash necessitating deployment of the passenger side frontal air bag. **An inflator explosion could result in sharp metal fragments striking the vehicle occupants potentially resulting in serious injury or death.**

**What you should do:** Please contact your local Mitsubishi dealer - Guam Autospot at 671-478-2886 to schedule an appointment to have the passenger side frontal air bag inflator **replaced with a new air bag inflator manufactured by a different supplier**. When you bring your vehicle in, please show the dealer this letter. If you misplace this letter, the dealer will still make this replacement to your vehicle, **free of charge**.

**To reduce the risk of injury, do not allow occupants to sit in the front passenger seat until this replacement is performed.**

**What your dealer will do:** The dealership will replace the passenger side frontal air bag inflator with a new countermeasure air bag manufactured by a different supplier, free of charge.

**How long will it take?** The time needed for this repair is approximately **2.0 hrs**. The dealer may need your vehicle for a longer period of time, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling Mitsubishi's distributor, Triple J Motors Customer Relations Department at **671-648-6152**.

If, after contacting Triple J Motors Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with the passenger side frontal air bag inflator and had it replaced as a result of this specific condition and have paid for the repair, you may send your original repair order or invoice **and** original receipt/proof of payment to the following address for reimbursement consideration:

Triple J Auto Group, Attn: Ken Ray Paulino, 157 Marine Corps Drive, Tamuning, Guam 96913

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.

Sincerely,

Triple J. Motors